

2018 Annual Report



VOLUNTEERS ... the heart of who we are!



Lake Sunapee Region VNA & HOSPICE



President's Message



As we have concluded 2018 and move quickly into 2019, we take stock in all our successes as well as the challenges that are in front of us. Overall, it was a great year for Lake Sunapee Region VNA & Hospice. We continue to identify and evaluate the needs of the communities we serve, debating the gaps in care that we can strive to fill based on our resources and skills. We have expanded programs, increased our census, engaged in new partnerships, all of which are necessary as we adapt to the increasing aging population we serve. The reality is this: we are getting older, our health care needs are getting more complex, and clear solutions to these issues are becoming more elusive.

We have a seemingly simple problem that I'm confident everyone can relate to and understand. The number of people who need services in order to remain in their home is increasing. The number of qualified people such as nurses, physical or occupational therapists and licensed nursing assistants is not keeping pace. In short, the demand on the health care system is outpacing its ability to supply services. This is not unique to our communities. It is, in fact, a significant problem in New England and throughout the country.

So we ask ourselves: what can we do to ensure that we continue to attract highly qualified staff with the compassion and skills that have always been the foundation of the care we provide? How do we make Lake Sunapee Region VNA & Hospice the "agency of choice" for all employees? How do we assess our resources to meet the increasing demand in our communities? Organizations often focus their energies solely on appropriately compensating employees for the work they do. However, we believe that while competitive compensation is vital, the real solution lies in the culture of the organization. If pay across organizations is similar, the differentiator for where a person will choose to work is where they feel supported, respected and appreciated.

Health care is hard work. It doesn't matter whether you're a nurse, a therapist, a licensed nursing assistant, a chaplain ... helping people navigate injury and illness is hard work. Our responsibility is to make sure that, even though the work is hard, coming to work isn't hard; that in coming to work, we have the culture that provides the consideration and supports necessary for people to enjoy what they do and enjoy working at Lake Sunapee Region VNA & Hospice.

Our greatest asset isn't materials or buildings or equipment...it's our people. Over 80% of every dollar we make goes to compensating and supporting our staff. As we look to navigate the increasing complexities of health care our solution has been, and will continue to be, found in our staff. The exceptional support we receive from a generous and caring community gives us confidence to envision and create a future that is strong ... and healthy.

With gratitude,

Jim Culhane, President and CEO

LEADERSHIP TEAM

Jim Culhane,
President & CEO

Monique Malanga,
Chief Financial Officer

Shellie Brown,
Community Health Services Director

Jeanne Newbern,
Marketing & Community Outreach Manager

Caitlin Harmon,
Quality Assurance Director

Melinda Palmer,
Business Officer Manager

Mary Lambert,
Human Resources Director

Catherine Raymond,
Development Officer



Letter to the Community

We began 2018 by presenting the results of a yearlong effort assessing the health care needs of people within the communities we serve. Responses to mailed surveys and questions posed at open forums provided consistent and concise directives that emphasized the need to integrate expanded home care services with the regionalized delivery of acute inpatient care.

Technologic and pharmacologic advances allow for much shorter hospital stays. However, successful recovery frequently depends on assistance at home to assess and provide follow-up care as needed. There is clear demographic data showing an expanding aging population nationally and particularly here in New Hampshire. Our needs assessment clearly reinforced that a high priority among this older age group is having confidence that support is available for them to return home after an acute illness and to remain at home within their community throughout their lives.

As we look around our region there is dramatic evidence of efforts to meet the request for elderly housing – so called Continuing Care Residential Communities (CCRC's) are springing up in Newport, Sunapee and New London. An underlying principle of CCRC's is to provide a spectrum of health services to the residents within their homes. In response to the desires expressed through our needs assessment we are actively engaged with these CCRC's to plan for a higher demand of home-maker services, personal care, occupational and physical therapy, hospice and respite care.

As Lake Sunapee Region VNA & Hospice approaches its 50th anniversary, this predicted growth in demand for home health care presents an exciting challenge. It is our mission to enable area residents to remain at home through all chapters of their lives. Our skilled, dedicated staff and volunteers have done a superb job achieving that goal and I'm confident that we will continue to do so well into the future.

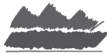
Our success stems in large part from the strong support of area residents, businesses, towns and institutions. Speaking for our Board and all members of Lake Sunapee Region VNA & Hospice, we greatly appreciate that confidence!



Donald A. Eberly MD, Chair LSRVNA Board of Trustees

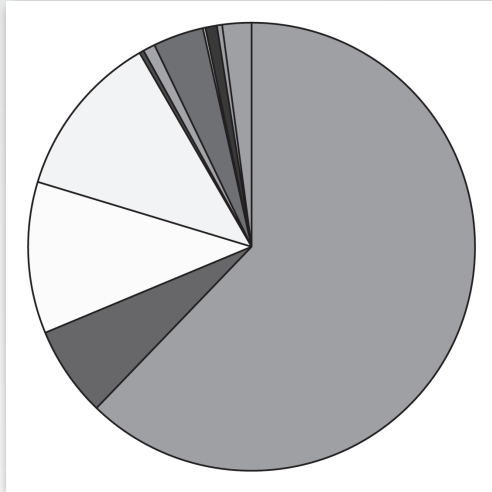
BOARD OF TRUSTEES

Donald Eberly MD, Chair <i>New London</i>	Sheldon Boege <i>New London</i>	Mary Scott, APRN <i>New London</i>
Kieran Kays, Vice Chair <i>Sunapee</i>	Linda Brenner, CHS Board <i>New London</i>	Neil Shifrin, PhD <i>New London</i>
Maynard Goldman, Treasurer <i>Grantham</i>	Ann Dewey <i>Newport</i>	Ginni Walsh <i>New London</i>
George "Bo" Quackenbos, Secretary <i>New London</i>	Daniel Junius <i>Sunapee</i>	Deanna Wilson <i>Grantham</i>
Jim Culhane, President & CEO <i>Contoocook</i>	Beverley Rankin, RN, MSA <i>Claremont</i>	Michael Wood, Esq. <i>New London</i>
	Linda Scofield <i>Wilmot</i>	



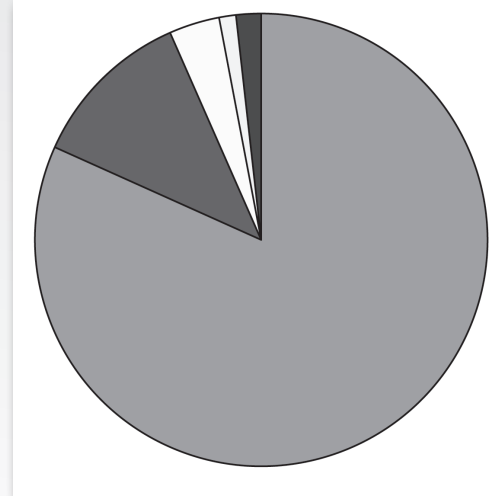
Financial Overview 2018

REVENUE



■ Medicare	6,866,636
■ Medicaid	720,459
□ Other 3rd Party Insurance	1,208,040
□ Private Pay	1,320,830
■ Net Assets Released from Restriction for Operations	36,056
■ Other Operating Revenue	96,444
■ Contributions (net)	403,596
□ Net Assets Released from Restriction for Capital Acquisition	20,621
■ Municipal Appropriations & United Way	91,990
■ Investment Income	41,623
■ Change in Fair Value of Investments	232,611
Total Revenue	\$11,038,906

EXPENSES



■ Salaries/Benefits	8,631,557
■ Supplies & Operating Expenses	1,234,808
□ Professional/Contract Services	381,468
□ Depreciation	126,999
■ Provision for Bad Debt	188,511
Total Expenses	10,563,343
Net Gain	\$475,563

OUR SERVICES

*Ask for us by name! It's your choice ... and your right ...
to request the home care agency you prefer should the need for care arise.*



HOME HEALTH CARE

- Skilled Nursing
- Certified Wound Management
- IV Infusion Management
- Medication Management
- Nutrition Assessment and Counseling
- Medical Social Work
- Management of Chronic Conditions
- Physical, Occupational and Speech Therapies
- Maternal-Child Health and Pediatric Services

HOSPICE CARE

- Emotional, Physical and Spiritual Care
- Loss and Grief Support
- Pain and Symptom Management
- Residential and Facility Care
- Visits from Professional Staff and Volunteers

PALLIATIVE CARE

- Focuses on the Conversations and Navigation of Chronic or Serious Illness
- Emphasizes Symptom Management & Personal Goals

PRIVATE CARE

- Hands-On Care Such as Bathing, Dressing, Grooming
- Non Hands-On Care Such as Light Housekeeping, Errands, Meal Preparation
- Nurses, Licensed Nursing Assistants, Personal Care Service Providers, Homemakers and Companions
- Available 1-24 Hours Per Day

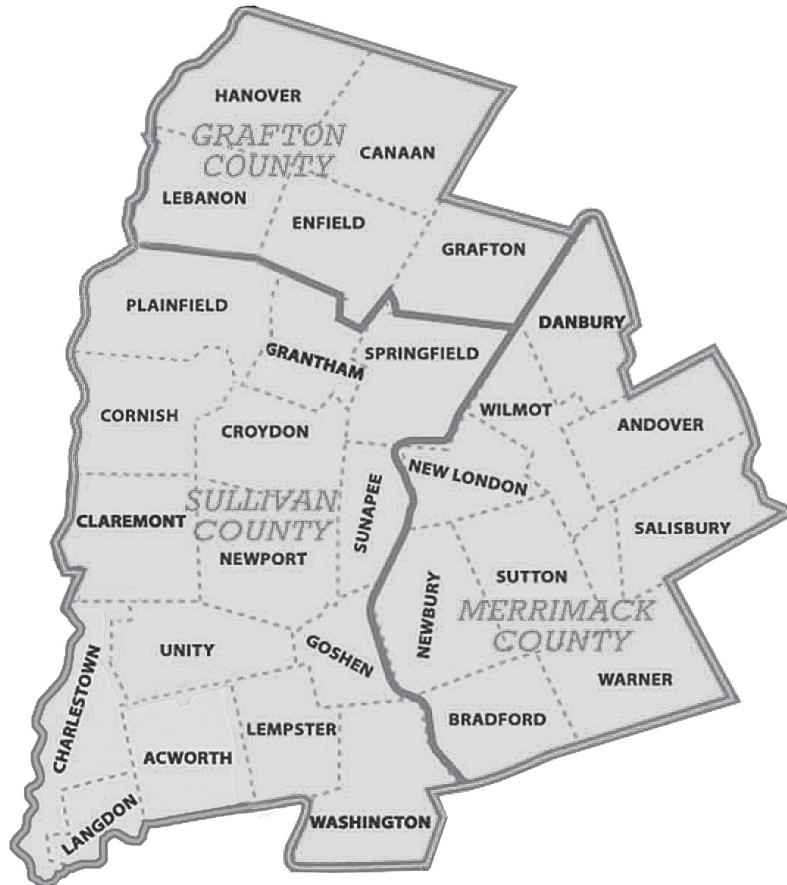
COMMUNITY PROGRAMS

- Immunization Clinics for Business and Community
- Blood Pressure and Foot Care Clinics
- Support Groups
- Health Fairs and Community Education
- Advance Care Planning
- Memory Respite Care



OUR SERVICE AREA

*Serving all ages in Grafton, Merrimack and Sullivan counties.
24 hours a day, 7 days a week.*



Towns Served in 2018

**Indicates towns that have budgeted appropriations to support our services.*

Acworth	Georges Mills *	Plainfield
Andover *	Goshen *	Salisbury
Bradford *	Grafton	South Sutton *
Canaan	Grantham *	Springfield *
Charlestown	Guild	Sunapee *
Claremont	Hanover	Sutton *
Concord	Lebanon	Unity *
Cornish *	Lempster *	Warner *
Danbury *	Lyme	Washington *
East Andover *	Newbury *	Webster
Elkins *	New London *	West Lebanon
Enfield	Newport	Wilmot *
Etna	North Sutton *	



2018 Facts of Interest

33,370	Home Care Skilled Visits
10,871	Hospice Visits
61,647	Hours of Personal Care
658,495	Miles Driven to Provide Care
2,027	Number of Unduplicated Clients
38	Number of Towns Served
190	Staff
90	Volunteers

THE RENAISSANCE SHOPPE

The Renaissance Shoppe remains so very successful because of its dedicated team of volunteers who “staff” the Shoppe faithfully five days a week ... and help raise significant funds for LSRVNA!

Joanne Hughes, *Co-Founder*
 Michele Holton, *Co-Founder*
 Sib Barrett
 Agnes Barry
 Monica Berg

Kathy Bianchi
 Marianne Bickford
 Jane Birk
 Pat Blanchard
 Halina Butler
 Betsy Chadwick
 Gail Cook
 Carolyn Ferguson
 Daralyn Foster
 Mary Friedman
 Jennifer Giles
 Karen Goober
 Suzanne Hammond
 Bettie Howard
 Jack Hughes
 Kathy James
 Ruth Lauback
 Melissa Leintz

Claudia Lewis
 Jim Lewis
 Nancy Lindsey
 Paula McFarland
 Audrey Monroe
 Susan Rogers
 Rachel Seamans
 Audrey Smith
 Martha Smith
 Terry Smith
 Arlene Terrier
 Barbara Troxell
 Susan Uhl
 Becky Underhill
 Sandra Wattendorf
 Pat Woolson





OUR VOLUNTEERS ... at the heart of who we are!

It's simple: volunteers make us stronger. Each year more than 90 amazing volunteers collectively contribute 12,000+ hours to Lake Sunapee Region VNA & Hospice. Although there is no way to truly place a dollar value on what volunteers give, these 12,000 hours translate into more than \$400,000 were we to pay for these services. Incredible!

Volunteers also bring a great diversity of life experiences, careers, hobbies and interests. So let's meet some of them:

BETSY BOEGE: *Hospice Program*

As a Hospice volunteer since 2003, Betsy focuses on being a compassionate companion to hospice patients. With quality of life a guiding principle of hospice care, Betsy is there to help make each moment as happy and pleasant as possible for clients. She is a keen observer and listener who takes in each person's surroundings and uses that information as a conversation starter. Betsy has learned a great deal from the patients she says continue to enrich her life. One of many memories is the British woman who was born in Burma just before WWII. At only 2 years of age she was sent home on a ship that was sunk by a German submarine. Miraculously, she was rescued and went on to live a long and full life, having afternoon tea at 4:00 every day until she died! Volunteering opens a window to learning about someone else's life, which Betsy considers a very special privilege. Before moving to New London in 2001, Betsy was an EMT- Intermediate and Director of an Emergency Medical Service in Connecticut and was drawn to end-of-life care as a result of this experience. Betsy and husband, Sheldon, believe that LSRVNA is one of the most vital resources in our community. She has lived half of her married life abroad in the Middle and Far East, with her son being born in the Philippines and her daughter in Japan. Betsy likes all sports and exercise, particularly tennis, skiing and golf. She also enjoys gardening and reading up on current events. Betsy is an active member of and Study Group Leader for Adventures in Learning at Colby-Sawyer College.



BETSY CHADWICK: *The Renaissance Shoppe*

Betsy's main role, and a vital one, is pricing new items as they come into The Renaissance Shoppe. Her years of experience now allow her to do this generally without the need of a price list. Having said that, there are times when a donated item requires a bit of on-line research to value and price. From time to time a professional appraiser is even consulted to be sure accurate value is assigned to donated items, especially in the case of antiques or collectibles. Betsy loves to help people, something she has found very rewarding throughout her life and evidenced by other volunteer work including for Habitat for Humanity. She was introduced to The Renaissance Shoppe by her sister-in-law, who used to volunteer there as well, and began volunteering about 9 years ago when she heard that they were in need of some extra hands. Betsy grew up in western Massachusetts and came to this area in 1972 to attend college. She married a local resident and was a stay-at-home mom with her children. Before and after raising her family she worked for several area restaurants, the school district and the hospital. She has always found it fulfilling to give back.



GLADYS SMITH: *Office Support*

For more than 15 years Gladys Smith has been a cheerful and reliable "office" volunteer, coming to LSRVNA nearly every Tuesday morning doing tasks she might call 'incidental' but that we call vital. Gladys assembles the rather hefty contents of our patient admission folders ... and with 600+ clients on service on any given day, you can imagine the volume of folders needed. Gladys came to New Hampshire in 1951 from Long Island with husband Harold, who passed away in 1984. Although Gladys and Harold met in New York (on a blind date!) Harold was originally from Contoocook, New Hampshire. Their first New Hampshire home was a cabin on a lake in Warner that would later be renovated and winterized. Ultimately they would move to New London. Gladys attended Pratt Institute in Brooklyn and started her career in restaurant management at Stouffers Restaurant in New York City. Over the years she would hold positions at Arnold Constable (clothing retailer), Sperry Gyroscope (naval equipment), United Nations (maintenance and materials ... where Gladys was the only woman on a staff of nearly 150 men!) and at Nassau County Health Department (research lab storekeeper). In the late 1960's Gladys began a 20-year career at Colby-Sawyer College (known as Colby Junior College at the time). She served in the Advancement Office as Secretary to the Director of Development for most of that time, through four college presidents and four development directors. Gladys retired in 1987 and, in addition to LSRVNA, has given volunteer support to area organizations including First Baptist Church, Ausbon Sargent Land Trust, Council on Aging and the local Chamber of Commerce. At 96 years young, Gladys remains an inspiration and a special friend!





HAPPY CALLAWAY: *Good Day Respite*

As a dedicated volunteer for our “Good Day Respite” program for 11 years, Happy works directly with the respite program clients and assists them as needed. Clients, all of whom have mild to moderate memory loss or dementia, enjoy a variety of activities which require the support of volunteers like Happy. Happy might simply accompany a client on a walk to the garden or restroom, or help someone choose which card to play during one of their many games. Sometimes she just sits and has a friendly conversation with clients. Half of the days Happy makes lunch, which everyone enjoys a great deal. She loves everything about the program and says that Janet Davis, program facilitator, is absolutely wonderful. She thoroughly enjoys the program participants, whom she describes as a lot of fun to be around. Happy learned about the respite program when she attended a community flu clinic to get her annual shot. As a former nurse, Happy worked mostly in public health and always loved helping others. Respite was a perfect fit. Happy told us that if she were still working as a nurse, she’d want to work for LSRVNA! Happy is from Virginia but has traveled extensively with her Navy husband. While in Virginia her favorite job was providing disease education to local companies. She also worked with people with both mental and physical disabilities and started a rowing program for people with disabilities. She herself was a rower in college.



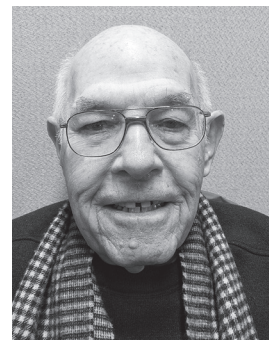
SHEILA WALLACE: *Christmas Elf*

Sheila helps with one of our most cheerful roles as a volunteer “Elf” for the Kearsarge Kids Christmas Program, a collaboration overseen by LSRVNA that engages a wide array of individuals and organizations to help area families in need during the holidays. Sheila oversees the collection of gifts from sponsors as well as the distribution of those gifts to local children ... which is perhaps the most rewarding part of all. Sheila feels like Mrs. Claus when she gets to match sponsors with families and make the holidays brighter. She does mailings, paperwork, and fields phone calls from families, sponsors and others. Sheila is very social and loves speaking personally to each person who offers to be a sponsor as well as those needing an extra helping hand. When the holiday seasons ends Sheila can be found filing in Medical Records and helping with administrative work at the Flu Clinics, where she enjoys hearing stories from the patients she meets. She was also a volunteer at the former Parent-Child Program, which gave her an opportunity to spend time with children when her own grandchildren lived far away. LSRVNA is a great fit for Sheila because the location is close to home and there are lots of different ways to give back. Sheila is from Massachusetts and went to nursing school in Connecticut. She spent many years overseas with her husband living in different countries including Japan, Singapore, Spain and England, with London remaining her favorite city. Sheila has one daughter and two grandchildren who live in Texas.



TOM GINTER: *Flu Clinics*

Tom is one of our wonderful and welcoming “Clinic” volunteers, a friendly face greeting people who come to our annual community Flu Clinics. He serves as a greeter and assists the nurses by helping people receiving a flu vaccine complete the required paperwork. He also checks this paperwork to make sure the information is complete, which is increasingly important in order to maintain accurate medical records. Tom says that he enjoys this because he likes to help people out. Tom’s wife, Diana, is a clinic nurse at LSRVNA and enlisted him as a volunteer 12 years ago. His very first volunteer role was cleaning the home monitoring machines used by patients at that time. Today, he also continues to co-chair the “Cookie Walk” at our annual Craft Fair, a fun and delicious event that benefits hospice care. Tom lives in New London. He has four children, two girls and two boys. He was born in Ohio and spent his early years in New York. He worked for a multi-faceted lumber company in Georgia that allowed him to travel to Antigua and Honduras. He and Diana moved to New Hampshire where he worked remotely for the company until his retirement. In addition to his dedication to our agency Tom, with Diana by his side, has helped run a blood drive in New London for nearly 15 years.



IN LOVING MEMORY

Claudia Pellerin Lewis, recipient of the LSRVNA volunteer excellence award in 2017, passed away on January 22, 2019 surrounded by her family including her husband of 56 years, Jim Lewis. Born and raised in New London Claudia was actively engaged with many organizations and, of course, was a stellar volunteer for 12 years and assistant manager of The Renaissance Shoppe. We honor and remember this very special friend.





OUR SUPPORTERS

January 1 - December 31, 2018

"Giving frees us from the familiar territory of our own needs by opening our mind to the unexplained worlds occupied by the needs of others."
- Barbara Bush



Major Gifts (\$10,000+)

Sheldon and Elizabeth Boege
The Brown Foundation, Inc.
Estate of Jule Brinn
George and Kristyn Jamieson
Jack and Dorothy Byrne
Foundation
Perfect Together Summer Gala
The Renaissance Shoppe
Women Who Make
A Difference Luncheon



Leadership Circle (\$5,000 - \$9,999)

Anonymous
Marjorie B. Cross
Estate of Helen G. Cormier
Daniel and Elizabeth Junius
Ledyard National Bank
Robert and Norah Peterson
Thomas and Adele Smith
Daniel and Eleanor Snyder



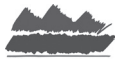
Founders Society (\$2,500 - \$4,999)

Anonymous
Jean Dulude
Robert F. Faircloth
Gordon Research
Medicinal Chemists
Janet Miller Haines
Paul and Janice Sahler



Trustees Circle (\$1,000 - \$2,499)

Baker Hill Golf Club
Bar Harbor Bank & Trust
Ray and Cynthia Barrette
Gary and Linda Brenner
Kenneth P. Brown
Charles F. Caswell
Glen and Betty Chidsey
David W. Clark, Jr.
County of Merrimack
Francoise Crowell
Dr. Elvira Downs
Stephen W. Ensign
Robert and Linda Ewing
William and Norma Faccione
First Baptist Church-
New London
Leverett and Linda Flint
Greenbaum Family Foundation

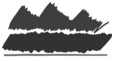


President's Club (\$500 - \$999)

Douglas Atkins
Richard and Beverly Benson
William and Jeanine Berger
Stanley and Pamela Bright
Robert and Cynthia Campbell
James and Susan Campbell
Chadwick Funeral Service
Charter Trust Company
Chevron Humankind
Claremont Savings Bank
Clark & Lavey
Benefits Solutions
Edgar and Beth Condict
James and Jean Connolly
Crown Point Cabinetry
Chris and Janice Cundey
George and Laura Curt
Thomas and Joan Doran

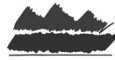
Heidelberg Lodge I.O.O.F. # 92
Hospice Craft Fair
Emily Jones
Sally C. Jones
Joan Kinne
Steven and Jessy LaValley
LeBaron Foundation
Mascoma Bank
Gail Matthews
Milestone Team/
Better Homes & Gardens
Barbara Moyer
New London Service
Organization
Bo Quackenbos and Pam Perkins
Jane L. Ralph
James and Kristi Saunders
Linda S. Scofield
John and Rosemary Silverberg
Thomas and Sandra Stark
Patricia H. Stewart
Summercrest Senior Living
Sunapee Region
Board of Realtors
Todd Osgood Construction
United Way of Sullivan County
Judith K. Wallace
Walter H. & Hanna H.
Webb Family Foundation
Robert and Tanya Wilkie
Carol Wilson, Marilyn Page,
Berley Underwood
Dr. John B. Wilson

Donald A. Eberly, MD
Laura Beth Foster
Four Seasons Sotheby's
International Realty
Ivor and Barbara Freeman
Nancy H. Garrand
Walter and Eleanor Goddard
William and Barbara
Davis Green
William and Malora Gundy
Gregory and Mary Gutgsell
Barbara Hambley
John and Thelma Hewitt
IBM Corporation
Johnson & Johnson
Family of Companies
Bryan and Cynthia Jones
Kieran A. Kays
Kearsarge Community
Presbyterian Church
Sharon Kenrick
Bruce and Mary King
John W. Kirk, MD
LaValley Building Supply
Paul and Joanne Lazdowski
Mary J. Liston
Robert and Jennifer Mack
Harry D. McGee
F. Graham and
Jane Ann McSwiney
Anne M. Morgan
Frank W. Munson
New London Inn
Bette Jean Plant
Charles and Diane Rice
Kenneth G. Ries
James and Carolyn Russell
Robert and Joan Scott
F. Augustus Seamans
Mary Shepard
Elizabeth Sherrill
St. Andrews' Thrift Shop
William and Andrea Steel
Michael and Nancy Stolpinski
Sugar River Bank
Sunapee Thrift Shop
Mark and Kimberly Tedeschi
Stephen and Margaret Theroux
Vernon B. Violette
Daniel and Beverly Wolf
Women of Kearsarge Community
Presbyterian Church
Woodcrest Village
Your Cause, LLC

**Benefactor**
(\$250 - \$499)

Donna L. Acker
 David and Margaret Allen
 Bank of NH
 Barton Insurance Agency
 Thomas and Barbara Bascetta
 Colin P. Beasley
 Deborah K. Benjamin
 Robert and Priscilla Breck
 David Camire
 Hilary P. Cleveland
 Richard and Deborah Cross
 James Culhane
 Rody Denise
 David and Cynthia Donovan
 Mary B. Doyle
 Eaton & Berube Insurance
 Elizabeth deBlasiis Karrick
 Memorial Fund
 Nancy Elliott & Family
 Pennryn and Barbara Fitts
 Roger B. Friend
 Thomas and Diana Ginter
 Maynard and Suzanne Goldman
 Lewis and S. Rosie Greenstein
 Peter and Carolyn Hager
 Hager Investment Management
 Deborah Hall
 Hanover Area
 Chamber of Commerce
 G. William and Christina Helm
 David and Gail Hiley
 Ken and Anne Holmes
 Michele Holton
 Jack and Joanne Hughes
 Kenneth and Laurie Jacques
 Skip and Deb Johnson
 Stephen and Marianne Jordan
 Mark and Thelma Kaplan
 Ronald and Victoria Koron
 Carolyn Lockhart
 Douglas Lyon
 M. J. Harrington & Co.
 Thomas and Monique Malanga
 Paul and Margaret Anne
 Mangano
 Mass. Ave. Condominium Trust
 Diana Morris
 J. Barry Morrissey
 Doris L. Morrow
 Mount Sunapee Resort
 Allan and Kathryn Munro
 Gunter and Linda Nestler
 Stephen and Anne Nilsen
 Henry S. Otto, Jr.
 David and Lee Page
 Timothy and Greta Perry
 Ann M. Redican

Donald and Elaine Robar
 Peter and Nancy Rodts
 Avita F. Ryan
 Deirdre L. Segerson
 Shear Innovations
 H. Gordon and Marcella Starkey
 Tom & Sharon Atkins, Tracey
 Ulterino, Colette Reagan
 Harrison and Margaret Trumbull
 Linda Varnum
 Ginni Walsh
 Mary C. Webb
 Scott and Deanna Wilson

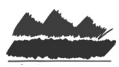
**Patron**
(\$100 - \$249)

Kathleen Abbene
 Steve and Nancy Allenby
 Charlotte P. Alterson
 Jay and Edythe Anderson
 Walter and Eleanor Angoff
 Lawrence and Jane Armstrong
 Maurice and Nicolette Asselin
 Bruce and Shirley Avery
 Frank and Pat Baker
 Janet N. Baker
 Clare Bakon
 Wendy Bardet
 Bruce and Cheron Barton
 Maureen Beane
 David and Brenda Beardsley
 Brian Becker
 Paula Belyea
 Alexander Bernhard and
 Myra Mayman
 Paul A. Bidwell
 Gordon and Teresa Bingham
 John and Phyllis Blessing
 Boston Pilots of
 American Airlines
 Bournemouth Hospital
 Executive Mgmt. Team
 Robert and Kathleen Bowers
 Diane Brace
 Carlton Bradford
 Barry and Susan Bradford
 Bradford Dental Associates
 Lucy Bradley
 John and Judy Brimmell
 Clare S. Broadbent
 Barbara H. Brown
 Bob and Judy Bruguere
 John S. Calderwood
 Esther M. Carstensen
 William Castiglione
 Richard and Glenda Cavallaro
 Sarah Chapin
 Paul and Judith Charbonneau
 Richard and Sage Dunlap Chase

Clarke's Hardware
 Thomas and Judy Clay
 Bruce and Phyllis Coggeshall
 Linda P. Colby
 Compass Travel
 Congress of Claremont
 Senior Citizens
 Elizabeth C. Crockford
 Deedee Cunningham
 Thomas and Nancy Curran
 Douglas Darling and Eve Hiatt
 Laura E. Davis
 Kathleen M. Davis
 Alan Deale and
 Kathleen Hunter
 G. Mason and Elisabeth
 Delafield
 The DeLuca Family
 Winifred S. DeMille
 Nancy Sprague Devenger
 Docks Plus
 Edward Donahue
 Dennis Doucette
 Terri Eastman
 Susanne Eaton
 Tim and Midge Eliassen
 Jeffrey Epreman
 Mary Epreman
 Joyce Ettenborough
 Mary L. Eysenbach
 Barbara B. Faughnan
 Bruce and Carolyn Ferguson
 Peter and June Fichter
 Rick and Harriet Fingeroth
 Jim and Marion Foley
 Marjorie Forbes
 Charles and Rebecca Forbes
 Lawrence and Margaret Ford
 Elizabeth Forsham
 Charles and Carol Foss
 Patricia Freeman
 Conrad and Lea Frey
 Robert B. Fritsch
 Karen and Nancy Fuentes
 John W. Furlong
 Annie J Gagnon
 Victoria Gallerani and
 Janet Foster
 John Garvey and
 Cotton Cleveland
 Gerard and Jane Gold
 Peter and Kitty Goldsmith
 Carol C. Gross
 Thomas and Bonnie Guterl
 Robert Hallisey
 Gordon and Natalie Hamilton
 Susanne O. Hammond
 Laura R. Hanson
 Joan V. Harris

David and Martha Harris
Maureen Healey
Robert and Carol Henderson
Hillsboro-Deering
Federation of Teachers
Bruce and Henrietta Hodgman
Howard and Aryn Hoke
Peter Hoover
William and Betsy Horn
Sebastian Houseman
Bettie H. Howard
Howe, Riley & Howe, PLLC
William and Lynne Hoyt
Joan Huber
Shelley Huneven
James and Jane Hunt
William and Barbara Hunting
Lawrence and Nancy Huot
Peter and Kerry Ingold
Joseph and Joyce Internicola
Judy Johnson
Jolyon and Susan Johnson
F. Donald and Ann Jones
Nancy W. Kaplan
Richard and Karla Karash
Robert Karol
Kearsarge Area COA
Kearsarge Elementary School
Jacqueline Keeshan
Kelley Keith
G. Richard and Marcia Keller
Dennis and Jennifer Kelly
Henry and Polly Kidder
Marilyn Kidder
Susan King
Jane Kirk
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Rachel Malanga
Marzelli Deli
Kasey Mathews
Gail Matthews
Deborah McGrath
Millstone at 74 Main
Tom Mills

John Monroe-Cassel
Kelly Murphy
Karin Nelson
New London Historical Society
New London Hospital
New London Inn
Nonprofit First Responders
Nourish Holistic Health & Nutrition
Oak & Grain Restaurant at Pleasant Lake Inn
Old Courthouse Restaurant
OnTrack Design
Abby Peel
Jane Peel
Debra Perkins
J. Clark Phillips
Susan Phillips-Young
Linda Porter
Bo Quackenbos and Pam Perkins
R. C. Brayshaw & Co. Printing
Cathy Raymond
Dr. Donna Reed
Robert Jensen Floral Design
William Robbins
Jan Rosen
Jan Sahler
David and Emily Saritelli
Beverly Sartwell
Dr. Kristi Saunders
Helen Sieburg
Lauri Smerald
Spring Ledge Farm
Rich Stockwell
Judy Stotz
Bunny Stoykovich
Strategic Social Media
Suna Restaurant
Sunapee Singers
Tatewell Gallery
Tracy Memorial Library
Charen Urban
Yankee Communications
Greg and Lisa Uhrin

VOLUNTEERS

Volunteers are super-givers! They make us stronger by dedicating time and talent to areas including community flu clinics, office support, respite, hospice, Renaissance Shoppe ... and more!

Meg Ames
Sib Barrett
Agnes Barry
Ruth Bennett
Kathy Bianchi
Marianne Bickford
Jane Birk
Betsy Boege
Cynthia Boran
Barry Bradford
Susan Bradford
Mary Jane Burns
Happy Callaway
Louise Carey
Betsy Chadwick
Celeste Cook
Gail Cook
Barbara Cooper
Brenda Cooper
Chris Daniels
Pat Dazet
Mary Doyle
Carolyn Ferguson
Cece Ferland
Naomi Fitzgibbons
Daralyn Foster
Roger Friend
Jennifer Giles
Tom Ginter
Karen Goober
Malora Gundy
Joan Harris
Lisa Hess

Ellen Hollyday
Bettie Howard
Joanne Hughes
Kathy James
Fran Kane
Sharon Kenrick
Coe Kerr
Annie Kieffer
Richard King
Liz Kirby
Daphne Klein
Betsy Kloepfel
Anne Kolkin
Joy Kubit
Joan Lamson
Ruth Laubach
Melissa Leintz
Claudia Lewis
Gina Lewis
Nancy Lindsey
Micheline Lizotte
Tod Lloyd
Verna Lohmann
Margi Knott Lord
Carol MacDonald
Robbin MacVittie
Deb Marino
Nancy Marsh
Nancy McEachern
Betty McGann
Paula McFarland
Loretta Meade
Kathy Meyer

Susan Mitchell
Audrey Monroe
Dorie Morrow
Marilyn Paradis
Alice Perry
Linda Porter
Maureen Prohl
Frances Quinn
Betty Raby
Margaret Rasweiler
Byll Reeve
Jan Rosen
Susan Rogers
Jan Sahler
Paul Sahler
Linda Scofield
Rachel Seamans
Debbie Seyfried
Terry Smith
Gladys Smith
Martha Smith
Nancy Smith
Laura Stanley
Sandy Stark
Ellen St. Clair
Robert Sterling
Barbara Troxell
Susan Uhl
Becky Underhill
Sheila Wallace
Pat Woolson

*“Life’s most persistent and urgent question is
what are you doing for others?”*

– Martin Luther King, Jr.

“A Perfect Match” Summer Party 2018 Committee

Our annual summer party that brings friends together for fun and laughter enjoyed some ‘perfect matches’ that helped to raise more than \$50,000 in 2018!

Jennifer Giles
Janet Miller Haines
Kristyn Jamieson
Sharon Kenrick
Deborah McGrath
Jeana Newbern

Bo Quackenbos
Cathy Raymond
Marilyn Soper
Sandy Stark
Ginni Walsh
Deanna Wilson



Women Who Make A Difference Luncheon

More than 200 guests now regularly attend this joyous occasion that ushers in spring each year, celebrates remarkable area women, and supports the Pediatric Program of Lake Sunapee Region VNA & Hospice. Join us on May 15, 2019 for the 20th anniversary!

Kristen Branzetti
Ellen Brownson
Gail Matthews
Jeana Newbern
Abby Peel
Jane Peel

Cathy Raymond
Jayne Rayno
Jan Sahler
Beth Swanson
Tanya Wilkie



MISSION STATEMENT

Lake Sunapee Region VNA & Hospice provides health care and hospice services for individuals and families in homes and community settings, fostering continuity of care across settings and enabling people to stay in their homes as long as possible.

*We apologize for any errors that may occur in our annual listings.
We also acknowledge the quiet dedication of those who wish to remain anonymous.*



Lake Sunapee Region VNA & Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-310-4077 (TTY: 1-800-735-2964).

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-310-4077 (ATS: 1-800-735-2964).

603-526-4077

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