2018 Annual Report

VOLUNTEERS ... the heart of who we are!
President’s Message

As we have concluded 2018 and move quickly into 2019, we take stock in all our successes as well as the challenges that are in front of us. Overall, it was a great year for Lake Sunapee Region VNA & Hospice. We continue to identify and evaluate the needs of the communities we serve, debating the gaps in care that we can strive to fill based on our resources and skills. We have expanded programs, increased our census, engaged in new partnerships, all of which are necessary as we adapt to the increasing aging population we serve. The reality is this: we are getting older, our health care needs are getting more complex, and clear solutions to these issues are becoming more evasive.

We have a seemingly simple problem that I’m confident everyone can relate to and understand. The number of people who need services in order to remain in their home is increasing. The number of qualified people such as nurses, physical or occupational therapists and licensed nursing assistants is not keeping pace. In short, the demand on the health care system is outpacing its ability to supply services. This is not unique to our communities. It is, in fact, a significant problem in New England and throughout the country.

So we ask ourselves: what can we do to ensure that we continue to attract highly qualified staff with the compassion and skills that have always been the foundation of the care we provide? How do we make Lake Sunapee Region VNA & Hospice the “agency of choice” for all employees? How do we assess our resources to meet the increasing demand in our communities? Organizations often focus their energies solely on appropriately compensating employees for the work they do. However, we believe that while competitive compensation is vital, the real solution lies in the culture of the organization. If pay across organizations is similar, the differentiator for where a person will choose to work is where they feel supported, respected and appreciated.

Health care is hard work. It doesn’t matter whether you’re a nurse, a therapist, a licensed nursing assistant, a chaplain …helping people navigate injury and illness is hard work. Our responsibility is to make sure that, even though the work is hard, coming to work isn’t hard; that in coming to work, we have the culture that provides the consideration and supports necessary for people to enjoy what they do and enjoy working at Lake Sunapee Region VNA & Hospice.

Our greatest asset isn’t materials or buildings or equipment…it’s our people. Over 80% of every dollar we make goes to compensating and supporting our staff. As we look to navigate the increasing complexities of health care our solution has been, and will continue to be, found in our staff. The exceptional support we receive from a generous and caring community gives us confidence to envision and create a future that is strong ... and healthy.

With gratitude,

Jim Culhane, President and CEO

LEADERSHIP TEAM

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<tr>
<th>Name</th>
<th>Title</th>
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<tr>
<td>Jim Culhane</td>
<td>President &amp; CEO</td>
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<tr>
<td>Shellie Brown</td>
<td>Community Health Services Director</td>
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<tr>
<td>Caitlin Harmon</td>
<td>Quality Assurance Director</td>
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<td>Mary Lambert</td>
<td>Human Resources Director</td>
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<td>Monique Malanga</td>
<td>Chief Financial Officer</td>
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<tr>
<td>Jeana Newbern</td>
<td>Marketing &amp; Community Outreach Manager</td>
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<td>Melinda Palmer</td>
<td>Business Officer Manager</td>
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<td>Catherine Raymond</td>
<td>Development Officer</td>
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Letter to the Community

We began 2018 by presenting the results of a yearlong effort assessing the health care needs of people within the communities we serve. Responses to mailed surveys and questions posed at open forums provided consistent and concise directives that emphasized the need to integrate expanded home care services with the regionalized delivery of acute inpatient care.

Technologic and pharmacologic advances allow for much shorter hospital stays. However, successful recovery frequently depends on assistance at home to assess and provide follow-up care as needed. There is clear demographic data showing an expanding aging population nationally and particularly here in New Hampshire. Our needs assessment clearly reinforced that a high priority among this older age group is having confidence that support is available for them to return home after an acute illness and to remain at home within their community throughout their lives.

As we look around our region there is dramatic evidence of efforts to meet the request for elderly housing – so called Continuing Care Residential Communities (CCRC’s) are springing up in Newport, Sunapee and New London. An underlying principle of CCRC’s is to provide a spectrum of health services to the residents within their homes. In response to the desires expressed through our needs assessment we are actively engaged with these CCRC’s to plan for a higher demand of homemaker services, personal care, occupational and physical therapy, hospice and respite care.

As Lake Sunapee Region VNA & Hospice approaches its 50th anniversary, this predicted growth in demand for home health care presents an exciting challenge. It is our mission to enable area residents to remain at home through all chapters of their lives. Our skilled, dedicated staff and volunteers have done a superb job achieving that goal and I’m confident that we will continue to do so well into the future.

Our success stems in large part from the strong support of area residents, businesses, towns and institutions. Speaking for our Board and all members of Lake Sunapee Region VNA & Hospice, we greatly appreciate that confidence!

Donald A. Eberly MD, Chair LSR VNA Board of Trustees

BOARD OF TRUSTEES

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<tr>
<th>Donald Eberly MD, Chair</th>
<th>Sheldon Boege</th>
<th>Mary Scott, APRN</th>
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<tr>
<td>Kieran Kays, Vice Chair</td>
<td>Linda Brenner, CHS Board</td>
<td>Neil Shifrin, PhD</td>
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<tr>
<td>Sunapee</td>
<td>New London</td>
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<td>Maynard Goldman, Treasurer</td>
<td>Ann Dewey</td>
<td>Ginni Walsh</td>
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<td>Grantham</td>
<td>Newport</td>
<td>New London</td>
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<td>George “Bo” Quackenbos, Secretary</td>
<td>Daniel Junius</td>
<td>Deanna Wilson</td>
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<td>New London</td>
<td>Sunapee</td>
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<td>Jim Culhane, President &amp; CEO</td>
<td>Beverley Rankin, RN, MSA</td>
<td>Michael Wood, Esq.</td>
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<td>Contoocook</td>
<td>Claremont</td>
<td>New London</td>
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<td>Linda Scofield</td>
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<td>Wilmot</td>
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Financial Overview 2018

**REVENUE**

- Medicare: $6,866,636
- Medicaid: $720,459
- Other 3rd Party Insurance: $1,208,040
- Private Pay: $1,320,830
- Net Assets Released from Restriction for Operations: $36,056
- Other Operating Revenue: $96,444
- Contributions (net): $403,596
- Net Assets Released from Restriction for Capital Acquisition: $20,621
- Municipal Appropriations & United Way: $91,990
- Investment Income: $41,623
- Change in Fair Value of Investments: $232,611

**Total Revenue**: $11,038,906

**EXPENSES**

- Salaries/Benefits: $8,631,557
- Supplies & Operating Expenses: $1,234,808
- Professional/Contract Services: $381,468
- Depreciation: $126,999
- Provision for Bad Debt: $188,511

**Total Expenses**: $10,563,343

**Net Gain**: $475,563
OUR SERVICES

Ask for us by name! It’s your choice ... and your right ... to request the home care agency you prefer should the need for care arise.

HOME HEALTH CARE
- Skilled Nursing
- Certified Wound Management
- IV Infusion Management
- Medication Management
- Nutrition Assessment and Counseling
- Medical Social Work
- Management of Chronic Conditions
- Physical, Occupational and Speech Therapies
- Maternal-Child Health and Pediatric Services

HOSPICE CARE
- Emotional, Physical and Spiritual Care
- Loss and Grief Support
- Pain and Symptom Management
- Residential and Facility Care
- Visits from Professional Staff and Volunteers

PALLIATIVE CARE
- Focuses on the Conversations and Navigation of Chronic or Serious Illness
- Emphasizes Symptom Management & Personal Goals

PRIVATE CARE
- Hands-On Care Such as Bathing, Dressing, Grooming
- Non Hands-On Care Such as Light Housekeeping, Errands, Meal Preparation
- Nurses, Licensed Nursing Assistants, Personal Care Service Providers, Homemakers and Companions
- Available 1-24 Hours Per Day

COMMUNITY PROGRAMS
- Immunization Clinics for Business and Community
- Blood Pressure and Foot Care Clinics
- Support Groups
- Health Fairs and Community Education
- Advance Care Planning
- Memory Respite Care
OUR SERVICE AREA
Serving all ages in Grafton, Merrimack and Sullivan counties.
24 hours a day, 7 days a week.

Towns Served in 2018
*Indicates towns that have budgeted appropriations to support our services.

- Acworth
- Andover *
- Bradford *
- Canaan
- Charlestown
- Claremont
- Concord
- Cornish *
- Danbury *
- East Andover *
- Elkins *
- Enfield
- Etna
- Georges Mills *
- Goshen *
- Grafton
- Grantham *
- Guild
- Hanover
- Lebanon
- Lempster *
- Lyme
- Newbury *
- New London *
- Newport
- North Sutton *
- Plainfield
- Salisbury
- South Sutton *
- Springfield *
- Sunapee *
- Sutton *
- Unity *
- Warner *
- Washington *
- Webster
- West Lebanon
- Wilmot *
2018 Facts of Interest

33,370  Home Care Skilled Visits
10,871  Hospice Visits
61,647  Hours of Personal Care
658,495  Miles Driven to Provide Care
2,027  Number of Unduplicated Clients
38  Number of Towns Served
190  Staff
90  Volunteers

THE RENAISSANCE SHOPPE

The Renaissance Shoppe remains so very successful because of its dedicated team of volunteers who “staff” the Shoppe faithfully five days a week ... and help raise significant funds for LSRVNA!

Joanne Hughes, Co-Founder
Michele Holton, Co-Founder
Sib Barrett
Agnes Barry
Monica Berg
Kathy Bianchi
Marianne Bickford
Jane Birk
Pat Blanchard
Halina Butler
Betsy Chadwick
Gail Cook
Carolyn Ferguson
Daralyn Foster
Mary Friedman
Jennifer Giles
Karen Goober
Suzanne Hammond
Bettie Howard
Jack Hughes
Kathy James
Ruth Lauback
Melissa Leintz
Claudia Lewis
Jim Lewis
Nancy Lindsey
Paula McFarland
Audry Monroe
Susan Rogers
Rachel Seamans
Audrey Smith
Martha Smith
Terry Smith
Arlene Terrier
Barbara Troxell
Susan Uhl
Becky Underhill
Sandra Wattendorf
Pat Woolson
BETSY BOEGE: Hospice Program
As a Hospice volunteer since 2003, Betsy focuses on being a compassionate companion to hospice patients. With quality of life a guiding principle of hospice care, Betsy is there to help make each moment as happy and pleasant as possible for clients. She is a keen observer and listener who takes in each person’s surroundings and uses that information as a conversation starter. Betsy has learned a great deal from the patients she says continue to enrich her life. One of many memories is the British woman who was born in Burma just before WWII. At only 2 years of age she was sent home on a ship that was sunk by a German submarine. Miraculously, she was rescued and went on to live a long and full life, having afternoon tea at 4:00 every day until she died! Volunteer- ing opens a window to learning about someone else’s life, which Betsy considers a very special privilege. Before moving to New London in 2001, Betsy was an EMT-Intermediate and Director of an Emergency Medical Service in Connecticut and was drawn to end-of-life care as a result of this experience. Betsy and husband, Sheldon, believe that LSRVNA is one of the most vital resources in our community. She has lived half of her married life abroad in the Middle and Far East, with her son being born in the Philippines and her daughter in Japan. Betsy likes all sports and exercise, particularly tennis, skiing and golf. She also enjoys gardening and reading up on current events. Betsy is an active member of and Study Group Leader for Adventures in Learning at Colby-Sawyer College.

BETSY CHADWICK: The Renaissance Shoppe
Betsy’s main role, and a vital one, is pricing new items as they come into The Renaissance Shoppe. Her years of experience now allow her to do this generally without the need of a price list. Having said that, there are times when a donated item requires a bit of on-line research to value and price. From time to time a professional appraiser is even consulted to be sure accurate value is assigned to donated items, especially in the case of antiques or collectibles. Betsy loves to help people, something she has found very rewarding throughout her life and evidenced by other volunteer work including for Habitat for Humanity. She was introduced to The Renaissance Shoppe by her sister-in-law, who used to volunteer there as well, and began volunteering about 9 years ago when she heard that they were in need of some extra hands. Betsy grew up in western Massachusetts and came to this area in 1972 to attend college. She married a local resident and was a stay-at-home mom with her children. Before and after raising her family she worked for several area restaurants, the school district and the hospital. She has always found it fulfilling to give back.

GLADYS SMITH: Office Support
For more than 15 years Gladys Smith has been a cheerful and reliable “office” volunteer, coming to LSRVNA nearly every Tuesday morning doing tasks she might call ‘incidental’ but that we call vital. Gladys assembles the rather hefty contents of our patient admission folders ... and with 600+ clients on service on any given day, you can imagine the volume of folders needed. Gladys came to New Hampshire in 1951 from Long Island with husband Harold, who passed away in 1984. Although Gladys and Harold met in New York (on a blind date!) Harold was originally from Contoocook, New Hampshire. Their first New Hampshire home was a cabin on a lake in Warner that would later be renovated and winterized. Ultimately they would move to New London. Gladys attended Pratt Institute in Brooklyn and started her career in restaurant management at Stouffers Restaurant in New York City. Over the years she would hold positions at Arnold Constable (clothing retailer), Sperry Gyroscope (naval equipment), United Nations (maintenance and materials ... where Gladys was the only woman on a staff of nearly 150 men!) and at Nassau County Health Department (research lab storekeeper). In the late 1960’s Gladys began a 20-year career at Colby-Sawyer College (known as Colby Junior College at the time). She served in the Advancement Office as Secretary to the Director of Development for most of that time, through four college presidents and four development directors. Gladys retired in 1987 and, in addition to LSRVNA, has given volunteer support to area organizations including First Baptist Church, Ausbon Sargent Land Trust, Council on Aging and the local Chamber of Commerce. At 96 years young, Gladys remains an inspiration and a special friend!
HAPPY CALLAWAY: Good Day Respite
As a dedicated volunteer for our “Good Day Respite” program for 11 years, Happy works directly with the respite program clients and assists them as needed. Clients, all of whom have mild to moderate memory loss or dementia, enjoy a variety of activities which require the support of volunteers like Happy. Happy might simply accompany a client on a walk to the garden or restroom, or help someone choose which card to play during one of their many games. Sometimes she just sits and has a friendly conversation with clients. Half of the days Happy makes lunch, which everyone enjoys a great deal. She loves everything about the program and says that Janet Davis, program facilitator, is absolutely wonderful. She thoroughly enjoys the program participants, whom she describes as a lot of fun to be around. Happy learned about the respite program when she attended a community flu clinic to get her annual shot. As a former nurse, Happy worked mostly in public health and always loved helping others. Respite was a perfect fit. Happy told us that if she were still working as a nurse, she’d want to work for LSRVNA! Happy is from Virginia but has traveled extensively with her Navy husband. While in Virginia her favorite job was providing disease education to local companies. She also worked with people with both mental and physical disabilities and started a rowing program for people with disabilities. She herself was a rower in college.

SHEILA WALLACE: Christmas Elf
Sheila helps with one of our most cheerful roles as a volunteer “Elf” for the Kearsarge Kids Christmas Program, a collaboration overseen by LSRVNA that engages a wide array of individuals and organizations to help area families in need during the holidays. Sheila oversees the collection of gifts from sponsors as well as the distribution of those gifts to local children … which is perhaps the most rewarding part of all. Sheila feels like Mrs. Claus when she gets to match sponsors with families and make the holidays brighter. She does mailings, paperwork, and fields phone calls from families, sponsors and others. Sheila is very social and loves speaking personally to each person who offers to be a sponsor as well as those needing an extra helping hand. When the holiday seasons ends Sheila can be found filing in Medical Records and helping with administrative work at the Flu Clinics, where she enjoys hearing stories from the patients she meets. She was also a volunteer at the former Parent-Child Program, which gave her an opportunity to spend time with children when her own grandchildren lived far away. LSRVNA is a great fit for Sheila because the location is close to home and there are lots of different ways to give back. Sheila is from Massachusetts and went to nursing school in Connecticut. She spent many years overseas with her husband living in different countries including Japan, Singapore, Spain and England, with London remaining her favorite city. Sheila has one daughter and two grandchildren who live in Texas.

TOM GINTER: Flu Clinics
Tom is one of our wonderful and welcoming “Clinic” volunteers, a friendly face greeting people who come to our annual community Flu Clinics. He serves as a greeter and assists the nurses by helping people receiving a flu vaccine complete the required paperwork. He also checks this paperwork to make sure the information is complete, which is increasingly important in order to maintain accurate medical records. Tom says that he enjoys this because he likes to help people out. Tom’s wife, Diana, is a clinic nurse at LSRVNA and enlisted him as a volunteer 12 years ago. His very first volunteer role was cleaning the home monitoring machines used by patients at that time. Today, he also continues to co-chair the “Cookie Walk” at our annual Craft Fair, a fun and delicious event that benefits hospice care. Tom lives in New London. He has four children, two girls and two boys. He was born in Ohio and spent his early years in New York. He worked for a multi-faceted lumber company in Georgia that allowed him to travel to Antigua and Honduras. He and Diana moved to New Hampshire where he worked remotely for the company until his retirement. In addition to his dedication to our agency Tom, with Diana by his side, has helped run a blood drive in New London for nearly 15 years.

IN LOVING MEMORY
Claudia Pellerin Lewis, recipient of the LSRVNA volunteer excellence award in 2017, passed away on January 22, 2019 surrounded by her family including her husband of 56 years, Jim Lewis. Born and raised in New London Claudia was actively engaged with many organizations and, of course, was a stellar volunteer for 12 years and assistant manager of The Renaissance Shoppe. We honor and remember this very special friend.
OUR SUPPORTERS
January 1 - December 31, 2018
“Giving frees us from the familiar territory of our own needs by opening our mind to the unexplained worlds occupied by the needs of others.” - Barbara Bush

Major Gifts
($10,000+)
Sheldon and Elizabeth Boege
The Brown Foundation, Inc.
Estate of Jule Brinn
George and Kristyn Jamieson
Jack and Dorothy Byrne Foundation
Perfect Together Summer Gala
The Renaissance Shoppe
Women Who Make A Difference Luncheon
Heidelberg Lodge I.O.O.F. # 92
Hospice Craft Fair
Emily Jones
Sally C. Jones
Joan Kinne
Steven and Jessy LaValley
LeBaron Foundation
Mascoma Bank
Gail Matthews
Milestone Team/
Better Homes & Gardens
Barbara Moyer
New London Service Organization
Bo Quackenbos and Pam Perkins
Jane L. Ralph
James and Kristi Saunders
Linda S. Scafidi
John and Rosemary Silverberg
Thomas and Sandra Stark
Patricia H. Stewart
Sunapee Senior Living
Sunapee Region Board of Realtors
Todd Osgood Construction
United Way of Sullivan County
Judith K. Wallace
Walter H. & Hanna H. Webb Family Foundation
Robert and Tanya Wilkie
Carol Wilson, Marilyn Page, Berley Underwood
Dr. John B. Wilson
Donald A. Eberly, MD
Laura Beth Foster
Four Seasons Sotheby’s International Realty
Ivor and Barbara Freeman
Nancy H. Garrand
Walter and Eleanor Goddard
William and Barbara Davis Green
William and Malora Gundy
Gregory and Mary Gutgsell
Barbara Hambley
John and Thelma Hewitt
IBM Corporation
Johnson & Johnson Family of Companies
Bryan and Cynthia Jones
Kieran A. Kays
Kearsarge Community Presbyterian Church
Sharon Kenrick
Bruce and Mary King
John W. Kirk, MD
LaValley Building Supply
Paul and Joanne Lazdowski
Mary J. Liston
Robert and Jennifer Mack
Harry D. McGee
F. Graham and Jane Ann McSwiney
Anne M. Morgan
Frank W. Munson
New London Inn
Bette Jean Plant
Charles and Diane Rice
Kenneth G. Ries
James and Carolyn Russell
Robert and Joan Scott
F. Augustus Seaman
Mary Shepard
Elizabeth Sherrill
St. Andrews’ Thrift Shop
William and Andrea Steel
Michael and Nancy Stolpinski
Sugar River Bank
Sunapee Thrift Shop
Mark and Kimberly Tedeschi
Stephen and Margaret Theroux
Vernon B. Violette
Daniel and Beverly Wolf
Women of Kearsarge Community Presbyterian Church
Woodcrest Village
Your Cause, LLC

Leadership Circle
($5,000 - $9,999)
Anonymous
Marjorie B. Cross
Estate of Helen G. Cormier
Daniel and Elizabeth Junius
Ledyard National Bank
Robert and Norah Peterson
Thomas and Adele Smith
Daniel and Eleanor Snyder

Founders Society
($2,500 - $4,999)
Anonymous
Jean Dulude
Robert F. Faircloth
Gordon Research
Medicinal Chemists
Janet Miller Haines
Paul and Janice Sahler

Trustees Circle
($1,000 - $2,499)
Baker Hill Golf Club
Bar Harbor Bank & Trust
Ray and Cynthia Barrette
Gary and Linda Barrette
Kenneth P. Brown
Charles F. Caswell
Glen and Betty Chidsey
David W. Clark, Jr.
County of Merrimack
Francoise Crowell
Dr. Elvira Downs
Stephen W. Ensing
Robert and Linda Ewing
William and Norma Faccone
First Baptist Church - New London
Leverett and Linda Flint
Greenbaum Family Foundation

President’s Club
($500 - $999)
Douglas Atkins
Richard and Beverly Benson
William and Jeanine Berger
Stanley and Pamela Bright
Robert and Cynthia Campbell
James and Susan Campbell
Chadwick Funeral Service
Charter Trust Company
Chevron Humankind
Claremont Savings Bank
Clark & Lavey Benefits Solutions
Edgar and Beth Condid
James and Jean Connolly
Crown Point Cabinetry
Chris and Janice Cundy
George and Laura Curt
Thomas and Joan Doran

Your Cause, LLC
 Benefactor
($250 - $499)
Donna L. Acker
David and Margaret Allen
Bank of NH
Barton Insurance Agency
Thomas and Barbara Bascetta
Colin P. Beasley
Deborah K. Benjamin
Robert and Priscilla Breck
David Camire
Hilary P. Cleveland
Richard and Deborah Cross
James Culhane
Rody Denise
David and Cynthia Donovan
Mary B. Doyle
Eaton & Berube Insurance
Elizabeth deBlasiis Karrick
Memorial Fund
Nancy Elliott & Family
Pennryn and Barbara Fitts
Roger B. Friend
Thomas and Diana Ginter
Maynard and Suzanne Goldman
Lewis and S. Rosie Greenstein
Peter and Carolyn Hager
Hager Investment Management
Deborah Hall
Hanover Area
Chamber of Commerce
G. William and Christina Helm
David and Gail Hiley
Ken and Anne Holmes
Michele Holton
Jack and Joanne Hughes
Kenneth and Laurie Jacques
Skip and Deb Johnson
Stephen and Marianne Jordan
Mark and Thelma Kaplan
Ronald and Victoria Koron
Carolyn Lockhart
Douglas Lyon
M. J. Harrington & Co.
Thomas and Monique Malanga
Paul and Margaret Anne
Mangano
Mass. Ave. Condominium Trust
Diana Morris
J. Barry Morrissey
Doris L. Morrow
Mount Sunapee Resort
Allan and Kathryn Munro
Gunter and Linda Nestler
Stephen and Anne Nilsen
Henry S. Otto, Jr.
David and Lee Page
Timothy and Greta Perry
Ann M. Redican
Donald and Elaine Robar
Peter and Nancy Rodts
Avita F. Ryan
Deirdre L. Segerson
Shear Innovations
H. Gordon and Marcella Starkey
Tom & Sharon Atkins, Tracey
Ulterino, Colette Reagan
Harrison and Margaret Trumbull
Linda Varnum
Ginni Walsh
Mary C. Webb
Scott and Deanna Wilson

 Patron
($100 - $249)
Kathleen Abbene
Steve and Nancy Allenby
Charlotte P. Altersen
Jay and Edythe Anderson
Walter and Eleanor Angoff
Lawrence and Jane Armstrong
Maurice and Nicolette Asselin
Bruce and Shirley Avery
Frank and Pat Baker
Janet N. Baker
Clare Bakon
Wendy Bardet
Bruce and Cheron Barton
Maureen Beane
David and Brenda Beardsley
Brian Becker
Paula Belyea
Alexander Bernhard and
Myra Mayman
Paul A. Bidwell
Gordon and Teresa Bingham
John and Phyllis Blessing
Boston Pilots of
American Airlines
Bournewood Hospital
Executive Mgmt. Team
Robert and Kathleen Bowers
Diane Brace
Carlton Bradford
Barry and Susan Bradford
Bradford Dental Associates
Lucy Bradley
John and Judy Brimmell
Clare S. Broadbent
Barbara H. Brown
Bob and Judy Bruguiere
John S. Calderwood
Esther M. Carstensen
William Castiglione
Richard and Glenda Cavallaro
Sarah Chapin
Paul and Judith Charbonneau
Richard and Sage Dunlap Chase
Clarke's Hardware
Thomas and Judy Clay
Bruce and Phyllis Coggeshall
Linda P. Colby
Compass Travel
Congress of Claremont
Senior Citizens
Elizabeth C. Crockford
Deedee Cunningham
Thomas and Nancy Curran
Douglas Darling and Eve Hiatt
Laura E. Davis
Kathleen M. Davis
Alan Deale and
Kathleen Hunter
G. Mason and Elisabeth Delafield
The DeLuca Family
Winifred S. DeMille
Nancy Sprague Devenger
Docks Plus
Edward Donahue
Dennis Doucette
Terri Eastman
Susanne Eaton
Tim and Midge Eliassen
Jeffrey Epremian
Mary Epremian
Joyce Ettenborough
Mary L. Eysenbach
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Peter and June Fichter
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Marjorie Forbes
Charles and Rebecca Forbes
Lawrence and Margaret Ford
Elizabeth Forsham
Charles and Carol Foss
Patricia Freeman
Conrad and Lea Frey
Robert B. Fritsch
Karen and Nancy Fuentes
John W. Furlong
Annie J Gagnon
Victoria Gallnerani and
Janet Foster
John Garvey and
Cotton Cleveland
Gerard and Jane Gold
Peter and Kitty Goldsmith
Carol C. Gross
Thomas and Bonnie Gutierl
Robert Hallisey
Gordon and Natalie Hamilton
Susanne O. Hammond
Laura R. Hanson
Joan V. Harris
David and Martha Harris  
Maureen Healey  
Robert and Carol Henderson  
Hillsboro-Deering  
  Federation of Teachers  
Bruce and Henrietta Hodgman  
Howard and Aryn Hoke  
Peter Hoover  
William and Betsy Horn  
Sebastian Houseman  
Bettie H. Howard  
Howe, Riley & Howe, PLLC  
William and Lynne Hoyt  
Joan Huber  
Shelley Huneven  
James and Jane Hunt  
William and Barbara Hunting  
Lawrence and Nancy Huot  
Peter and Kerry Ingold  
Joseph and Joyce Internicola  
Judy Johnson  
Jolyon and Susan Johnson  
F. Donald and Ann Jones  
Nancy W. Kaplan  
Richard and Karla Karash  
Robert Karol  
Kearsarge Area COA  
Kearsarge Elementary School  
Jacqueline Keeshan  
Kelley Keith  
G. Richard and Marcia Keller  
Dennis and Jennifer Kelly  
Henry and Polly Kidder  
Marilyn Kidder  
Susan King  
Jane Kirk  
Paul and Marcia Lambert  
Steven and Philomena Landrigan  
Harold and Geraldine LaValley  
Richard and Nell Leach  
Constance S. Leathers  
Marian Leavitt  
Larry Leboeuf  
Richard and Elaine Leone  
Suzanne W. Levine  
Paul and Ann Linehan  
Christopher and Pauline Lizotte  
Michelene A. Lizotte  
Bill Logan  
Victor and Mary Ellen  
Macomber  
Magee Office Products  
William and Phyllis Magner  
Chris Major  
Tony and Deb Marino  
Leena Mark  
Gordon Marshall and  
  Betty Herrick  
Kasey Mathews  
Jerry and Susan Mattson  
Chris and Mary McCarthy  
Jane McCarthy  
Gregory and Allyson McGinn  
Robert G. McGowan  
Thomas and Chris McKe  
Gordon and Elizabeth  
  McKinnon  
Patricia McNamara  
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Robbin MacVittie
Deb Marino
Nancy Marsh
Nancy McEachern
Betty McGann
Paula McFarland
Loretta Meade
Kathy Meyer
Susan Mitchell
Audrey Monroe
Dorie Morrow
Marilyn Paradis
Alice Perry
Linda Porter
Maureen Prohl
Frances Quinn
Betty Raby
Margaret Rasweiler
Byll Reeve
Jan Rosen
Susan Rogers
Jan Sahler
Paul Sahler
Linda Scofield
Rachel Seamans
Debbie Seyfried
Terry Smith
Gladys Smith
Martha Smith
Nancy Smith
Laura Stanley
Sandy Stark
Ellen St. Clair
Robert Sterling
Barbara Troxell
Susan Uhl
Becky Underhill
Sheila Wallace
Pat Woolson

“Life’s most persistent and urgent question is what are you doing for others?”

– Martin Luther King, Jr.
MISSION STATEMENT

Lake Sunapee Region VNA & Hospice provides health care and hospice services for individuals and families in homes and community settings, fostering continuity of care across settings and enabling people to stay in their homes as long as possible.

We apologize for any errors that may occur in our annual listings.
We also acknowledge the quiet dedication of those who wish to remain anonymous.
Lake Sunapee Region VNA & Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-310-4077 (TTY: 1-800-735-2964).

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-310-4077 (ATS: 1-800-735-2964).

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