



Summer Update

Lake Sunapee Region VNA & Hospice is proud to share some recent updates of notable "Wins & Accomplishments." We cannot thank you enough for the enduring support that helps make this all possible!

Car Care Fund: Vehicle safety is essential for our employees, who drive hundreds of thousands of miles each year to reliably care for patients. Established in June of 2023, employees can request reimbursement for eligible expenses through the fund. More than \$15,000+ has been given to staff during the first year of offering this innovative benefit.

Compensation:: In 2023, the agency dedicated nearly \$800,000 to help defray the cost of health and dental insurance premiums for employees and \$174,000 for employer contributions to staff retirement accounts.

LNA Scholarships: Our LNA Scholarship Fund covers the cost (\$1,500 per license) for eligible employees to become Licensed Nursing Assistants.

Bereavement Support: We offer three different free groups, facilitated by trained staff members, to support the unique needs of those going through the grieving process for any kind of loss.

Caregiver Support: We are proud of our wonderful partnership with New London Barn Playhouse called Improv for Caregivers, a unique workshop series for those who care for loved ones with Alzheimer's or dementia. Each session combines insights from health care professionals with improvisational techniques to navigate common caregiving situations.

Good Day Respite: This much-needed program reopened in May 2023 after being closed during Covid. An adult day program serving individuals with mild to moderate memory loss or dementia, staff and volunteers provide a safe environment with socialization and activities while caregivers get the time-off that is vital to their wellness.

Foot Care: With an identified community need for greater access to this service, we now offer Foot Care Clinics in 6 of our service area towns at an affordable fee.

Staff Retention: Over the past year our average employee retention rate has been more than 90%. This strong outcome reflects our commitment to a culture of caring and respect as we strive every day, in many ways, to make our employees feel valued.

Palliative Care: We are the only local home care agency with its own palliative care program. Overseen by a certified APRN, patients and families receive guidance and expertise as they better understand and learn to manage advanced illnesses.

